

## TIPS FOR USING TELEPHONE TELLER

- Make sure you listen to the prompts until you get used to the menu options. View the menu diagram.
- Make sure you're using a touch-tone phone.
- Press 1 for English, 2 for Spanish at the beginning of your call.
- Double check your member number and the suffix of the account you are accessing.
- The \* key is to be used as a decimal point to separate dollars and cents in transactions within Telephone Teller.



**Telephone Teller**  
**503.221.8737 or 800.833.1216**

**Member Service Center**  
**503.239.5336 or 800.982.2974**

**[www.OregoniansCU.com](http://www.OregoniansCU.com)**



**Introducing  
Telephone Teller**

Detachable Pocket Guide

### **4** General Info

- ▶ 1 Hours and Locations
- ▶ 2 Promotions

### **5** Product Information

For product information, please visit our website at [OregoniansCU.com](http://OregoniansCU.com) to explore all of our products/services.

Detachable Pocket Guide

### **6** More Choices

- ▶ 1 Change PIN
- ▶ 2 Login Another Account

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# Telephone Teller

**503.221.8737 or 800.833.1216**

Our Telephone Teller audio response system has been providing free telephone access to your Oregonians Credit Union accounts for many years.

If you have questions, call us weekdays at 503.239.5336 and we will be happy to help.

**I**

**Select Account**  
Option to select Savings, Checking, Loans & Certificates

- ▶ 1 Account Summary
- ▶ 2 More Details
- ▶ 3 Transfer Funds
- ▶ 4 Another Account

- ▶ **Savings**
  - 1 All Transactions
  - 2 Deposits
  - 3 Withdrawals
  - 4 Last & YTD Interest
- ▶ **Checking**
  - 1 All transactions
  - 2 List cleared checks
  - 3 Deposits
  - 4 Withdrawals
  - 5 More Choices
- ▶ **Loans**
  - 1 All Transactions
  - 2 Last Payment Info
  - 3 Next Payment Info
  - 4 Last & YTD Interest

**2**

**Transfer Money Menu**

- ▶ 1 Transfer From Account
- ▶ 2 Loan Payment
- ▶ 3 Transfer to Account
- ▶ 4 Advance From Loan
- ▶ 5 Withdrawal by Check
- ▶ 6 Transfer to Another Member

**3**

**Account Balance**

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